

Changes to the cost of banking with us

Changes to overdraft fees and service charges

| | What the cost is now | What it's changing to | When the change is effective from |
|--------------------------------|----------------------|-----------------------|---|
| Arranged overdraft usage fee | £12 | Fee removed | 1 April 2020 |
| Unarranged overdraft usage fee | £25 | Fee removed | 1 April 2020 |
| Paid transaction fee | £25 | Fee removed | 1 April 2020 |
| Unpaid transaction fee | £25 | £7.50 | 1 June 2019 |
| Returned item fee | £15 | £7.50 | 1 June 2019 |
| Monthly maximum charge* | £75 | £22.50 | 1 April 2020 (1 June 2019 for Danske Standard) |

* Monthly cap on unarranged overdraft charges

- Each current account will set a monthly maximum charge for:
 - going overdrawn when you have not arranged an overdraft; or
 - going over/past your arranged overdraft limit (if you have one).
- This cap covers any:
 - interest and fees for going over/past your arranged overdraft limit;
 - fees for each payment your bank allows despite lack of funds; and
 - fees for each payment your bank refuses due to lack of funds.

Each calendar month we charge a maximum of three fees and service charges for using, or trying to use, an unarranged overdraft. The changes in the above table mean that from 1 April 2020 the monthly cap will only apply to the unpaid transaction fee, or for Danske Standard, the Returned item fee. We will continue to charge a maximum of three of these fees each calendar month.

Changes to arranged overdraft interest rates

The interest rate on our arranged overdrafts is made up of the Bank of England base rate (0.10% as at 20 March 2020) and a percentage above this (the 'margin'). Whilst these rates can change, we will give you two months' notice before we increase the margin.

| | What the cost is now | What it's changing to on 1 April 2020 |
|--|--|--|
| Accounts currently on sale | | |
| Danske Choice | 14.59% (15.61% EAR) (the first £100 of your overdraft is fee and interest free) | 32.74% (38.13% EAR) |
| Danske Cash Reward | 16.59% (17.91% EAR) (the first £100 of your overdraft is fee and interest free) | 32.74% (38.13% EAR) |
| Accounts currently not on sale | | |
| Current Account Personal | 14.59% (15.61% EAR) | 32.74% (38.13% EAR) |
| Current Account Plus ChequeMaster CashMaster | | |
| Danske Choice Plus Danske 24/7 | 10.09% (10.57% EAR) | 21.79% (24.10% EAR) |
| Danske Prestige | Negotiable, max 9.59% (10.02% EAR) | Negotiable, max 17.64% (19.14% EAR) |
| Principal Account | Negotiable, max 14.59% (15.61% EAR) | Negotiable, max 32.74% (38.13% EAR) |

EAR stands for 'effective annual rate' and is used to show the costs of borrowing after taking into account how often it is charged to the account and compounded. It does not include any fees or service charges.

How will this affect me?

If you'd like some examples of the cost of overdrafts today compared to what they'll be from 1 April, please see danskebank.co.uk/overdrafts, visit your local branch or call our customer support team on 0345 600 2882. From 1 April 2020, our online overdraft calculator will be updated to allow you to see how much an arranged overdraft will cost going forward.

If you have an arranged overdraft

We'll help you manage your account by texting you every time you start using your overdraft.

If you don't currently have an arranged overdraft or go over your arranged overdraft

We'll continue to text you if you don't have enough money in your account to cover all the payments due to come out that day. This will give you a chance to lodge funds in time and avoid unnecessary fees.

If you're considering an arranged overdraft, our new Cost Calculator can help you decide if it makes financial sense for you, and our Eligibility Tool (which will launch later this year) allows you to check how likely you are to be approved before you apply.

Changes to arranged overdraft set-up fees

| | What the cost is now | What it's changing to on 1 April 2020 |
|--------------------|---------------------------|---------------------------------------|
| Danske Freedom | 1% on amounts over £3,000 | 1% on amounts over £10,000 |
| Danske Choice | 1% on amounts over £7,500 | 1% on amounts over £10,000 |
| Danske Cash Reward | 1% on amounts over £7,500 | 1% on amounts over £10,000 |

Changes to credit interest rates on our current accounts

| | What the rate is now | What it's changing to on 1 April 2020 |
|--------------------|-----------------------|---------------------------------------|
| Danske Choice Plus | 0.20% Gross/0.20% AER | 0.05% Gross/0.05% AER |
| Danske Prestige | 0.30% Gross/0.30% AER | 0.15% Gross/0.15% AER |

Interest is paid 'gross'. This means that we do not deduct tax from the interest we pay. Depending on your personal circumstances, you may have to pay tax on your interest. There are more details on our website at www.danskebank.co.uk/savingsrates.

AER stands for 'Annual Equivalent Rate' and illustrates what the interest rate would be if interest was paid and compounded (paid on the total balance including previous interest) once each year.

Changes to fees and service charges for other services

We're introducing a new fee for when you request a replacement debit or credit card.

Your first debit or credit card on any new account (and renewal cards when they expire) will still be free, but any replacements will cost £7 each.

| | What the cost is now | What it's changing to on 1 April 2020 |
|-----------------------------|----------------------|---------------------------------------|
| Charge for replacement card | Free of charge | £7 |

Changes to foreign fees

| | What the cost was | What it changed to on 15 December 2019 |
|--|--------------------------------|--|
| Incoming euro payment | | |
| from within the EEA | £7 | Fee removed |
| Outgoing standard euro payments within the EEA | In branch £30 eBanking £20 | Fees removed |
| Outgoing express euro payments within the EEA | In branch £32 eBanking £22 | £30 £20 |
| Non-sterling purchase | | |
| fee | £0.75 for each transaction | Fee removed |
| Non-sterling cash fee | £1.25 for each cash withdrawal | Fee removed |