



Privacy Notice for Young Customers

Aged 8 to 15

Hello! We're Danske Bank!

Thank you for choosing us as your bank. We want to explain how we use your information when you have an account with us, and how we are responsible for keeping it safe. This Privacy Notice explains what information we collect, how we use it, how we keep it safe and what rights you have. We also have a Data Protection Officer (DPO) who helps make sure your information is used in the right way. You can find their details later in this notice.

WHO does this notice apply to?

This notice applies to anyone aged 8 to 15 who is a customer of Danske Bank, used to be a customer or wants to become a customer.

WHAT information do we collect about you?

We collect information we need from you, or from your parent or guardian, to open and run your account. This will include:

- Your **name** and **date of birth**
- Your **address** and **contact details**, like your phone number and email address
- Your **account information**, like money paid in and out
- If you use our website or banking app, we collect small files called **cookies**. They help us remember you and make using our services easier

HOW do we collect your information?

We collect your information in various ways, including:



When you open and use your account



When you talk to us on the phone or in person



When you use our website or apps, which helps us remember who you are

WHY do we collect your information?

We only collect the information we need to open and run your account. We use it to:

Help you open and manage your account

Make sure Danske Bank follows banking rules

Keep your money safe

Send you updates about your account

Help you if you have any problems

Protect you from fraud (where someone pretends to be you, to take your money)



How long do we keep your information?

We keep your information while your account is open, and for a short time after it is closed to follow the rules. When we no longer need your information, we safely dispose of it.

What are your rights?

Your personal information belongs to you, so you have some rights. The main ones are:



See your information:

You can ask us what information we have about you and ask for a copy.



Ask us to fix it:

If something is wrong or has changed, you can ask us to fix it.



Ask us to stop:

You can ask us to stop using your information if we don't need it to run your account.



Ask us to delete it:

You can ask us to delete your information, but sometimes we must keep it because of rules.

How do we keep your information safe?

We use special tools and rules to help keep your information safe. Only people who are allowed to see it can look at it.

Do we share your information?

Sometimes we share your information, but only when we need to. For example, we may share it with:



People who help us to keep your money safe and stop fraud



The police or people who check that banks follow the rules



People and businesses that help us run the bank, sometimes in other countries, including making sure your card works

Getting Permission

Sometimes we collect your information to open your account with the permission of your parent or guardian.

What if you have questions?

If you or your parent or guardian have any questions about your information or your rights, you can find out more on our Privacy Notice webpage, or ask us for help:

Email: yourprivacyrights@danskebank.co.uk

Phone: 0345 600 2882

Post: Data Protection Officer, Danske Bank,
Donegall Square West, Belfast, BT1 6JS