

Open Banking Uptime - raw data

	Uptime	Downtime
01/10/2020	100.00%	0.00%
02/10/2020	99.23%	0.77%
03/10/2020	94.44%	5.56%
04/10/2020	94.74%	5.26%
05/10/2020	99.27%	0.73%
06/10/2020	100.00%	0.00%
07/10/2020	100.00%	0.00%
08/10/2020	96.96%	3.04%
09/10/2020	100.00%	0.00%
10/10/2020	100.00%	0.00%
11/10/2020	92.08%	7.92%
12/10/2020	100.00%	0.00%
13/10/2020	100.00%	0.00%
14/10/2020	98.38%	1.62%
15/10/2020	100.00%	0.00%
16/10/2020	100.00%	0.00%
17/10/2020	87.99%	12.01%
18/10/2020	97.86%	2.14%
19/10/2020	100.00%	0.00%
20/10/2020	99.28%	0.72%
21/10/2020	98.21%	1.79%
22/10/2020	85.05%	14.95%
23/10/2020	97.99%	2.01%
24/10/2020	92.89%	7.11%
25/10/2020	82.09%	17.91%
26/10/2020	100.00%	0.00%
27/10/2020	97.89%	2.11%
28/10/2020	95.16%	4.84%
29/10/2020	100.00%	0.00%
30/10/2020	100.00%	0.00%
31/10/2020	100.00%	0.00%
01/11/2020	93.95%	6.05%
02/11/2020	100.00%	0.00%
03/11/2020	98.92%	1.08%
04/11/2020	100.00%	0.00%
05/11/2020	99.28%	0.72%
06/11/2020	100.00%	0.00%
07/11/2020	100.00%	0.00%
08/11/2020	91.18%	8.82%
09/11/2020	97.46%	2.54%
10/11/2020	99.24%	0.76%
11/11/2020	99.02%	0.98%
12/11/2020	93.64%	6.36%
13/11/2020	100.00%	0.00%
14/11/2020	99.29%	0.71%
15/11/2020	85.60%	14.40%
16/11/2020	99.30%	0.70%
17/11/2020	97.86%	2.14%

18/11/2020	96.98%	3.02%
19/11/2020	96.10%	3.90%
20/11/2020	96.00%	4.00%
21/11/2020	95.97%	4.03%
22/11/2020	83.17%	16.83%
23/11/2020	100.00%	0.00%
24/11/2020	88.25%	11.75%
25/11/2020	99.11%	0.89%
26/11/2020	100.00%	0.00%
27/11/2020	100.00%	0.00%
28/11/2020	100.00%	0.00%
29/11/2020	96.71%	3.29%
30/11/2020	100.00%	0.00%
01/12/2020	100.00%	0.00%
02/12/2020	100.00%	0.00%
03/12/2020	100.00%	0.00%
04/12/2020	100.00%	0.00%
05/12/2020	100.00%	0.00%
06/12/2020	90.25%	9.75%
07/12/2020	95.30%	4.70%
08/12/2020	99.25%	0.75%
09/12/2020	99.04%	0.96%
10/12/2020	98.07%	1.93%
11/12/2020	100.00%	0.00%
12/12/2020	99.27%	0.73%
13/12/2020	90.88%	9.12%
14/12/2020	100.00%	0.00%
15/12/2020	100.00%	0.00%
16/12/2020	100.00%	0.00%
17/12/2020	99.28%	0.72%
18/12/2020	97.66%	2.34%
19/12/2020	100.00%	0.00%
20/12/2020	84.91%	15.09%
21/12/2020	90.02%	9.98%
22/12/2020	100.00%	0.00%
23/12/2020	100.00%	0.00%
24/12/2020	100.00%	0.00%
25/12/2020	100.00%	0.00%
26/12/2020	100.00%	0.00%
27/12/2020	97.49%	2.51%
28/12/2020	100.00%	0.00%
29/12/2020	100.00%	0.00%
30/12/2020	99.29%	0.71%
31/12/2020	100.00%	0.00%

Open Banking Response times - raw data

	Average Response time (AISP)	Average Response time (PISP)
01/10/2020	1082.67	386.22
02/10/2020	1072.29	459.58

03/10/2020	1038.52	421.92
04/10/2020	1016.65	464.92
05/10/2020	1012.70	461.25
06/10/2020	973.26	459.83
07/10/2020	978.21	478.83
08/10/2020	1070.00	472.91
09/10/2020	1090.58	458.67
10/10/2020	988.77	406.00
11/10/2020	961.61	364.70
12/10/2020	1014.48	376.09
13/10/2020	1115.52	629.80
14/10/2020	1000.43	475.09
15/10/2020	1022.65	460.33
16/10/2020	1052.96	471.42
17/10/2020	989.30	605.75
18/10/2020	1040.83	550.00
19/10/2020	1135.58	496.32
20/10/2020	1153.88	548.52
21/10/2020	1098.83	565.50
22/10/2020	1059.85	591.83
23/10/2020	841.43	489.25
24/10/2020	910.17	579.42
25/10/2020	792.43	544.00
26/10/2020	824.75	582.75
27/10/2020	839.08	566.24
28/10/2020	862.13	576.92
29/10/2020	759.48	575.75
30/10/2020	791.83	603.67
31/10/2020	732.83	592.42
01/11/2020	756.00	553.08
02/11/2020	865.42	517.67
03/11/2020	747.46	572.50
04/11/2020	809.04	620.42
05/11/2020	882.33	702.54
06/11/2020	857.75	635.82
07/11/2020	754.08	587.08
08/11/2020	828.60	433.00
09/11/2020	806.83	626.42
10/11/2020	833.76	606.67
11/11/2020	777.50	604.00
12/11/2020	747.92	536.00
13/11/2020	810.33	506.17
14/11/2020	795.63	542.67
15/11/2020	757.52	611.00
16/11/2020	773.38	571.25
17/11/2020	742.35	610.75
18/11/2020	847.42	578.17
19/11/2020	759.65	521.71
20/11/2020	847.70	537.92
21/11/2020	920.42	580.08

22/11/2020	775.14	484.33
23/11/2020	830.54	576.67
24/11/2020	952.12	591.13
25/11/2020	757.24	538.33
26/11/2020	729.54	544.75
27/11/2020	766.16	569.33
28/11/2020	755.04	529.50
29/11/2020	715.79	521.42
30/11/2020	844.52	957.50
01/12/2020	740.75	626.75
02/12/2020	748.65	582.92
03/12/2020	886.88	570.85
04/12/2020	1087.76	663.19
05/12/2020	836.00	585.50
06/12/2020	906.15	684.00
07/12/2020	831.80	598.21
08/12/2020	851.96	648.25
09/12/2020	824.42	712.58
10/12/2020	855.88	1148.53
11/12/2020	1032.58	614.80
12/12/2020	920.25	605.00
13/12/2020	940.29	610.00
14/12/2020	1017.58	638.08
15/12/2020	1037.68	559.67
16/12/2020	918.56	737.00
17/12/2020	1163.44	668.25
18/12/2020	1172.29	663.80
19/12/2020	924.48	679.50
20/12/2020	1106.96	670.50
21/12/2020	1400.04	689.50
22/12/2020	934.96	651.00
23/12/2020	1038.44	690.90
24/12/2020	950.33	682.70
25/12/2020	961.83	677.25
26/12/2020	989.75	663.60
27/12/2020	1071.24	641.70
28/12/2020	1049.91	585.70
29/12/2020	887.04	617.50
30/12/2020	959.28	633.10
31/12/2020	864.70	669.70

Open Banking Error response rate - raw data

Error Response Rate %

01/10/2020	0.00%
02/10/2020	0.51%
03/10/2020	5.73%
04/10/2020	0.68%
05/10/2020	0.62%
06/10/2020	0.01%
07/10/2020	0.01%

08/10/2020	1.68%
09/10/2020	0.01%
10/10/2020	0.10%
11/10/2020	0.52%
12/10/2020	0.01%
13/10/2020	0.05%
14/10/2020	0.51%
15/10/2020	0.00%
16/10/2020	0.08%
17/10/2020	15.14%
18/10/2020	0.71%
19/10/2020	0.00%
20/10/2020	0.03%
21/10/2020	0.57%
22/10/2020	7.99%
23/10/2020	0.46%
24/10/2020	0.65%
25/10/2020	2.38%
26/10/2020	0.11%
27/10/2020	0.92%
28/10/2020	0.78%
29/10/2020	0.10%
30/10/2020	0.10%
31/10/2020	0.10%
01/11/2020	0.19%
02/11/2020	0.09%
03/11/2020	1.58%
04/11/2020	0.07%
05/11/2020	0.49%
06/11/2020	0.11%
07/11/2020	0.12%
08/11/2020	0.30%
09/11/2020	0.15%
10/11/2020	0.10%
11/11/2020	0.17%
12/11/2020	1.96%
13/11/2020	0.14%
14/11/2020	0.12%
15/11/2020	0.23%
16/11/2020	0.14%
17/11/2020	0.15%
18/11/2020	0.20%
19/11/2020	0.18%
20/11/2020	0.12%
21/11/2020	0.47%
22/11/2020	0.30%
23/11/2020	0.06%
24/11/2020	0.30%
25/11/2020	0.08%
26/11/2020	0.01%

27/11/2020	0.02%
28/11/2020	0.02%
29/11/2020	0.18%
30/11/2020	0.01%
01/12/2020	0.01%
02/12/2020	0.01%
03/12/2020	0.04%
04/12/2020	0.08%
05/12/2020	0.03%
06/12/2020	0.45%
07/12/2020	0.39%
08/12/2020	0.04%
09/12/2020	0.09%
10/12/2020	1.75%
11/12/2020	0.02%
12/12/2020	0.05%
13/12/2020	0.65%
14/12/2020	0.05%
15/12/2020	0.06%
16/12/2020	0.01%
17/12/2020	0.19%
18/12/2020	0.49%
19/12/2020	0.01%
20/12/2020	1.22%
21/12/2020	3.80%
22/12/2020	0.03%
23/12/2020	0.01%
24/12/2020	0.02%
25/12/2020	0.01%
26/12/2020	0.01%
27/12/2020	0.22%
28/12/2020	0.07%
29/12/2020	0.01%
30/12/2020	0.07%
31/12/2020	0.01%

Mobile 3.0 Uptime - raw data

Date	Uptime	Downtime
01/10/2020	100.00	0.00
02/10/2020	100.00	0.00
03/10/2020	100.00	0.00
04/10/2020	100.00	0.00
05/10/2020	100.00	0.00
06/10/2020	100.00	0.00
07/10/2020	100.00	0.00
08/10/2020	100.00	0.00
09/10/2020	100.00	0.00
10/10/2020	100.00	0.00

11/10/2020	100.00	0.00
12/10/2020	100.00	0.00
13/10/2020	100.00	0.00
14/10/2020	100.00	0.00
15/10/2020	100.00	0.00
16/10/2020	100.00	0.00
17/10/2020	99.99	0.01
18/10/2020	100.00	0.00
19/10/2020	100.00	0.00
20/10/2020	100.00	0.00
21/10/2020	100.00	0.00
22/10/2020	100.00	0.00
23/10/2020	100.00	0.00
24/10/2020	100.00	0.00
25/10/2020	100.00	0.00
26/10/2020	100.00	0.00
27/10/2020	100.00	0.00
28/10/2020	100.00	0.00
29/10/2020	100.00	0.00
30/10/2020	100.00	0.00
31/10/2020	100.00	0.00
01/11/2020	100.00	0.00
02/11/2020	100.00	0.00
03/11/2020	100.00	0.00
04/11/2020	100.00	0.00
05/11/2020	100.00	0.00
06/11/2020	100.00	0.00
07/11/2020	100.00	0.00
08/11/2020	99.55	0.45
09/11/2020	100.00	0.00
10/11/2020	100.00	0.00
11/11/2020	100.00	0.00
12/11/2020	100.00	0.00
13/11/2020	100.00	0.00
14/11/2020	100.00	0.00
15/11/2020	100.00	0.00
16/11/2020	100.00	0.00
17/11/2020	100.00	0.00
18/11/2020	100.00	0.00
19/11/2020	100.00	0.00
20/11/2020	100.00	0.00
21/11/2020	100.00	0.00
22/11/2020	100.00	0.00
23/11/2020	100.00	0.00
24/11/2020	100.00	0.00
25/11/2020	100.00	0.00
26/11/2020	100.00	0.00
27/11/2020	100.00	0.00
28/11/2020	100.00	0.00
29/11/2020	100.00	0.00

30/11/2020	100.00	0.00
01/12/2020	100.00	0.00
02/12/2020	100.00	0.00
03/12/2020	100.00	0.00
04/12/2020	100.00	0.00
05/12/2020	100.00	0.00
06/12/2020	99.99	0.01
07/12/2020	100.00	0.00
08/12/2020	100.00	0.00
09/12/2020	100.00	0.00
10/12/2020	100.00	0.00
11/12/2020	100.00	0.00
12/12/2020	100.00	0.00
13/12/2020	100.00	0.00
14/12/2020	100.00	0.00
15/12/2020	100.00	0.00
16/12/2020	100.00	0.00
17/12/2020	100.00	0.00
18/12/2020	100.00	0.00
19/12/2020	100.00	0.00
20/12/2020	100.00	0.00
21/12/2020	100.00	0.00
22/12/2020	100.00	0.00
23/12/2020	100.00	0.00
24/12/2020	100.00	0.00
25/12/2020	100.00	0.00
26/12/2020	100.00	0.00
27/12/2020	100.00	0.00
28/12/2020	100.00	0.00
29/12/2020	100.00	0.00
30/12/2020	100.00	0.00
31/12/2020	100.00	0.00

Mobile 3.0 Response times - raw data

Date	Average Response time (AISP)	Average Response time (PISP)
01/10/2020	620	863
02/10/2020	572	910
03/10/2020	538	869
04/10/2020	551	839
05/10/2020	550	876
06/10/2020	531	864
07/10/2020	547	836
08/10/2020	565	846
09/10/2020	567	849
10/10/2020	574	850
11/10/2020	513	791
12/10/2020	539	865
13/10/2020	539	831

14/10/2020	562	809
15/10/2020	556	828
16/10/2020	561	818
17/10/2020	566	809
18/10/2020	547	821
19/10/2020	574	864
20/10/2020	582	860
21/10/2020	577	855
22/10/2020	564	864
23/10/2020	625	838
24/10/2020	580	849
25/10/2020	699	826
26/10/2020	648	888
27/10/2020	576	974
28/10/2020	534	793
29/10/2020	543	818
30/10/2020	582	909
31/10/2020	546	805
01/11/2020	550	791
02/11/2020	578	908
03/11/2020	573	844
04/11/2020	573	841
05/11/2020	584	835
06/11/2020	567	823
07/11/2020	628	854
08/11/2020	540	749
09/11/2020	645	945
10/11/2020	602	829
11/11/2020	557	852
12/11/2020	585	869
13/11/2020	550	828
14/11/2020	529	808
15/11/2020	517	831
16/11/2020	568	934
17/11/2020	531	817
18/11/2020	597	853
19/11/2020	630	834
20/11/2020	628	816
21/11/2020	683	838
22/11/2020	586	790
23/11/2020	594	824
24/11/2020	-	-
25/11/2020	-	-
26/11/2020	-	-
27/11/2020	-	-
28/11/2020	-	-
29/11/2020	-	-
30/11/2020	-	-
01/12/2020	-	-
02/12/2020	630	866

03/12/2020	626	972
04/12/2020	617	852
05/12/2020	689	953
06/12/2020	609	821
07/12/2020	603	830
08/12/2020	640	836
09/12/2020	626	893
10/12/2020	637	847
11/12/2020	467	644
12/12/2020	643	806
13/12/2020	645	811
14/12/2020	633	852
15/12/2020	642	853
16/12/2020	338	453
17/12/2020	514	729
18/12/2020	672	871
19/12/2020	610	887
20/12/2020	731	927
21/12/2020	629	853
22/12/2020	644	911
23/12/2020	616	829
24/12/2020	607	906
25/12/2020	574	865
26/12/2020	591	846
27/12/2020	819	878
28/12/2020	680	879
29/12/2020	679	844
30/12/2020	620	1100
31/12/2020	602	845

eBanking Uptime - Raw data

Date	Uptime	Downtime
01/10/2020	100.00	0.00
02/10/2020	100.00	0.00
03/10/2020	100.00	0.00
04/10/2020	100.00	0.00
05/10/2020	100.00	0.00
06/10/2020	100.00	0.00
07/10/2020	100.00	0.00
08/10/2020	100.00	0.00
09/10/2020	100.00	0.00
10/10/2020	100.00	0.00
11/10/2020	100.00	0.00
12/10/2020	100.00	0.00
13/10/2020	100.00	0.00
14/10/2020	100.00	0.00
15/10/2020	100.00	0.00
16/10/2020	100.00	0.00
17/10/2020	100.00	0.00

18/10/2020	100.00	0.00
19/10/2020	100.00	0.00
20/10/2020	100.00	0.00
21/10/2020	100.00	0.00
22/10/2020	100.00	0.00
23/10/2020	100.00	0.00
24/10/2020	100.00	0.00
25/10/2020	100.00	0.00
26/10/2020	100.00	0.00
27/10/2020	100.00	0.00
28/10/2020	100.00	0.00
29/10/2020	100.00	0.00
30/10/2020	100.00	0.00
31/10/2020	100.00	0.00
01/11/2020	100.00	0.00
02/11/2020	100.00	0.00
03/11/2020	100.00	0.00
04/11/2020	100.00	0.00
05/11/2020	100.00	0.00
06/11/2020	100.00	0.00
07/11/2020	100.00	0.00
08/11/2020	100.00	0.00
09/11/2020	100.00	0.00
10/11/2020	100.00	0.00
11/11/2020	100.00	0.00
12/11/2020	100.00	0.00
13/11/2020	100.00	0.00
14/11/2020	100.00	0.00
15/11/2020	100.00	0.00
16/11/2020	100.00	0.00
17/11/2020	100.00	0.00
18/11/2020	100.00	0.00
19/11/2020	100.00	0.00
20/11/2020	100.00	0.00
21/11/2020	100.00	0.00
22/11/2020	100.00	0.00
23/11/2020	100.00	0.00
24/11/2020	100.00	0.00
25/11/2020	100.00	0.00
26/11/2020	100.00	0.00
27/11/2020	100.00	0.00
28/11/2020	100.00	0.00
29/11/2020	100.00	0.00
30/11/2020	100.00	0.00
01/12/2020	100.00	0.00
02/12/2020	100.00	0.00
03/12/2020	100.00	0.00
04/12/2020	100.00	0.00
05/12/2020	100.00	0.00
06/12/2020	100.00	0.00

07/12/2020	100.00	0.00
08/12/2020	100.00	0.00
09/12/2020	99.71	0.29
10/12/2020	100.00	0.00
11/12/2020	100.00	0.00
12/12/2020	100.00	0.00
13/12/2020	100.00	0.00
14/12/2020	100.00	0.00
15/12/2020	100.00	0.00
16/12/2020	100.00	0.00
17/12/2020	100.00	0.00
18/12/2020	100.00	0.00
19/12/2020	100.00	0.00
20/12/2020	100.00	0.00
21/12/2020	100.00	0.00
22/12/2020	100.00	0.00
23/12/2020	100.00	0.00
24/12/2020	100.00	0.00
25/12/2020	100.00	0.00
26/12/2020	100.00	0.00
27/12/2020	100.00	0.00
28/12/2020	100.00	0.00
29/12/2020	100.00	0.00
30/12/2020	100.00	0.00
31/12/2020	100.00	0.00

eBanking Response times - raw data

Date	Average Response time (AISP)	Average Response time (PISP)
01/10/2020	315	411
02/10/2020	313	415
03/10/2020	324	430
04/10/2020	338	453
05/10/2020	329	461
06/10/2020	336	443
07/10/2020	330	431
08/10/2020	335	437
09/10/2020	306	418
10/10/2020	349	457
11/10/2020	350	489
12/10/2020	320	444
13/10/2020	330	440
14/10/2020	316	427
15/10/2020	330	426
16/10/2020	328	425
17/10/2020	343	479
18/10/2020	358	482
19/10/2020	328	442
20/10/2020	330	448
21/10/2020	355	427

22/10/2020	342	447
23/10/2020	477	581
24/10/2020	363	481
25/10/2020	429	551
26/10/2020	362	483
27/10/2020	342	450
28/10/2020	332	431
29/10/2020	340	438
30/10/2020	335	445
31/10/2020	369	463
01/11/2020	366	460
02/11/2020	320	415
03/11/2020	341	441
04/11/2020	336	449
05/11/2020	353	448
06/11/2020	345	444
07/11/2020	371	473
08/11/2020	385	499
09/11/2020	456	582
10/11/2020	350	459
11/11/2020	370	473
12/11/2020	349	464
13/11/2020	381	486
14/11/2020	428	550
15/11/2020	419	543
16/11/2020	399	510
17/11/2020	392	488
18/11/2020	413	515
19/11/2020	403	509
20/11/2020	370	463
21/11/2020	403	538
22/11/2020	430	553
23/11/2020	397	498
24/11/2020	407	510
25/11/2020	378	487
26/11/2020	379	475
27/11/2020	378	474
28/11/2020	414	513
29/11/2020	435	539
30/11/2020	431	510
01/12/2020	395	518
02/12/2020	395	504
03/12/2020	417	525
04/12/2020	445	550
05/12/2020	459	565
06/12/2020	465	563
07/12/2020	453	568
08/12/2020	483	609
09/12/2020	471	577
10/12/2020	419	524

11/12/2020	371	466
12/12/2020	417	521
13/12/2020	418	533
14/12/2020	402	521
15/12/2020	380	492
16/12/2020	409	507
17/12/2020	428	523
18/12/2020	388	486
19/12/2020	447	549
20/12/2020	430	552
21/12/2020	471	510
22/12/2020	414	513
23/12/2020	671	765
24/12/2020	767	854
25/12/2020	641	715
26/12/2020	511	620
27/12/2020	460	571
28/12/2020	466	562
29/12/2020	428	541
30/12/2020	438	541
31/12/2020	424	523

District Uptime - raw data

Date	Uptime	Downtime
01/10/2020	100.00	0.00
02/10/2020	100.00	0.00
03/10/2020	100.00	0.00
04/10/2020	100.00	0.00
05/10/2020	100.00	0.00
06/10/2020	100.00	0.00
07/10/2020	100.00	0.00
08/10/2020	100.00	0.00
09/10/2020	100.00	0.00
10/10/2020	100.00	0.00
11/10/2020	100.00	0.00
12/10/2020	100.00	0.00
13/10/2020	100.00	0.00
14/10/2020	100.00	0.00
15/10/2020	100.00	0.00
16/10/2020	100.00	0.00
17/10/2020	100.00	0.00
18/10/2020	100.00	0.00
19/10/2020	100.00	0.00
20/10/2020	100.00	0.00
21/10/2020	100.00	0.00
22/10/2020	100.00	0.00
23/10/2020	98.40	1.60
24/10/2020	100.00	0.00
25/10/2020	100.00	0.00

26/10/2020	100.00	0.00
27/10/2020	100.00	0.00
28/10/2020	100.00	0.00
29/10/2020	100.00	0.00
30/10/2020	100.00	0.00
31/10/2020	100.00	0.00
01/11/2020	100.00	0.00
02/11/2020	100.00	0.00
03/11/2020	100.00	0.00
04/11/2020	100.00	0.00
05/11/2020	100.00	0.00
06/11/2020	100.00	0.00
07/11/2020	100.00	0.00
08/11/2020	87.92	12.08
09/11/2020	100.00	0.00
10/11/2020	100.00	0.00
11/11/2020	100.00	0.00
12/11/2020	100.00	0.00
13/11/2020	100.00	0.00
14/11/2020	100.00	0.00
15/11/2020	100.00	0.00
16/11/2020	100.00	0.00
17/11/2020	100.00	0.00
18/11/2020	100.00	0.00
19/11/2020	100.00	0.00
20/11/2020	100.00	0.00
21/11/2020	100.00	0.00
22/11/2020	100.00	0.00
23/11/2020	100.00	0.00
24/11/2020	100.00	0.00
25/11/2020	100.00	0.00
26/11/2020	100.00	0.00
27/11/2020	100.00	0.00
28/11/2020	100.00	0.00
29/11/2020	100.00	0.00
30/11/2020	100.00	0.00
01/12/2020	100.00	0.00
02/12/2020	100.00	0.00
03/12/2020	100.00	0.00
04/12/2020	100.00	0.00
05/12/2020	100.00	0.00
06/12/2020	100.00	0.00
07/12/2020	100.00	0.00
08/12/2020	100.00	0.00
09/12/2020	98.75	1.25
10/12/2020	100.00	0.00
11/12/2020	100.00	0.00
12/12/2020	100.00	0.00
13/12/2020	100.00	0.00
14/12/2020	100.00	0.00

15/12/2020	100.00	0.00
16/12/2020	100.00	0.00
17/12/2020	100.00	0.00
18/12/2020	100.00	0.00
19/12/2020	100.00	0.00
20/12/2020	100.00	0.00
21/12/2020	100.00	0.00
22/12/2020	100.00	0.00
23/12/2020	100.00	0.00
24/12/2020	100.00	0.00
25/12/2020	100.00	0.00
26/12/2020	100.00	0.00
27/12/2020	100.00	0.00
28/12/2020	100.00	0.00
29/12/2020	100.00	0.00
30/12/2020	100.00	0.00
31/12/2020	100.00	0.00

District Response times - raw data

Date	Average Response time (AISP)	Average Response time (PISP)
01/10/2020	717	1899
02/10/2020	677	1702
03/10/2020	571	1812
04/10/2020	623	1664
05/10/2020	706	2057
06/10/2020	679	1792
07/10/2020	673	1711
08/10/2020	695	1980
09/10/2020	747	2215
10/10/2020	527	2365
11/10/2020	572	1920
12/10/2020	778	2704
13/10/2020	769	2202
14/10/2020	780	2253
15/10/2020	779	2429
16/10/2020	786	2137
17/10/2020	598	3462
18/10/2020	723	2048
19/10/2020	803	1619
20/10/2020	776	2683
21/10/2020	660	2383
22/10/2020	671	2405
23/10/2020	661	2162
24/10/2020	525	1693
25/10/2020	558	1924
26/10/2020	665	2094
27/10/2020	668	1944
28/10/2020	667	2212
29/10/2020	680	1985

30/10/2020	766	2068
31/10/2020	531	1784
01/11/2020	762	1954
02/11/2020	704	1834
03/11/2020	698	1756
04/11/2020	660	1748
05/11/2020	661	1846
06/11/2020	651	1740
07/11/2020	519	1795
08/11/2020	4651	2021
09/11/2020	656	1947
10/11/2020	669	1895
11/11/2020	816	1780
12/11/2020	721	1694
13/11/2020	769	1607
14/11/2020	505	1664
15/11/2020	2273	1737
16/11/2020	643	1661
17/11/2020	715	1699
18/11/2020	707	1641
19/11/2020	717	1678
20/11/2020	718	1647
21/11/2020	569	1785
22/11/2020	591	1684
23/11/2020	720	1715
24/11/2020	729	1824
25/11/2020	740	1750
26/11/2020	738	1764
27/11/2020	726	1600
28/11/2020	580	1963
29/11/2020	612	2081
30/11/2020	774	1739
01/12/2020	749	1711
02/12/2020	727	1670
03/12/2020	720	1773
04/12/2020	724	1609
05/12/2020	578	1757
06/12/2020	623	2047
07/12/2020	705	1865
08/12/2020	719	1889
09/12/2020	781	1880
10/12/2020	718	1885
11/12/2020	718	1624
12/12/2020	584	1821
13/12/2020	591	1772
14/12/2020	710	1745
15/12/2020	722	1757
16/12/2020	717	1817
17/12/2020	719	1749
18/12/2020	726	1608

19/12/2020	584	1707
20/12/2020	599	1866
21/12/2020	712	1918
22/12/2020	707	1808
23/12/2020	703	1591
24/12/2020	671	1730
25/12/2020	581	1581
26/12/2020	705	1906
27/12/2020	587	1629
28/12/2020	680	1784
29/12/2020	696	1944
30/12/2020	692	1977
31/12/2020	745	1701

Mobile Business & Tablet Business Uptime - raw data

Date	Uptime	Downtime
01/10/2020	100.00	0.00
02/10/2020	100.00	0.00
03/10/2020	100.00	0.00
04/10/2020	100.00	0.00
05/10/2020	100.00	0.00
06/10/2020	100.00	0.00
07/10/2020	100.00	0.00
08/10/2020	100.00	0.00
09/10/2020	100.00	0.00
10/10/2020	100.00	0.00
11/10/2020	100.00	0.00
12/10/2020	100.00	0.00
13/10/2020	100.00	0.00
14/10/2020	100.00	0.00
15/10/2020	100.00	0.00
16/10/2020	100.00	0.00
17/10/2020	100.00	0.00
18/10/2020	100.00	0.00
19/10/2020	100.00	0.00
20/10/2020	100.00	0.00
21/10/2020	100.00	0.00
22/10/2020	100.00	0.00
23/10/2020	100.00	0.00
24/10/2020	100.00	0.00
25/10/2020	100.00	0.00
26/10/2020	100.00	0.00
27/10/2020	100.00	0.00
28/10/2020	100.00	0.00
29/10/2020	100.00	0.00
30/10/2020	100.00	0.00
31/10/2020	100.00	0.00
01/11/2020	100.00	0.00

02/11/2020	100.00	0.00
03/11/2020	100.00	0.00
04/11/2020	100.00	0.00
05/11/2020	100.00	0.00
06/11/2020	100.00	0.00
07/11/2020	100.00	0.00
08/11/2020	100.00	0.00
09/11/2020	100.00	0.00
10/11/2020	100.00	0.00
11/11/2020	100.00	0.00
12/11/2020	100.00	0.00
13/11/2020	100.00	0.00
14/11/2020	100.00	0.00
15/11/2020	100.00	0.00
16/11/2020	100.00	0.00
17/11/2020	100.00	0.00
18/11/2020	100.00	0.00
19/11/2020	100.00	0.00
20/11/2020	100.00	0.00
21/11/2020	100.00	0.00
22/11/2020	100.00	0.00
23/11/2020	100.00	0.00
24/11/2020	100.00	0.00
25/11/2020	100.00	0.00
26/11/2020	100.00	0.00
27/11/2020	100.00	0.00
28/11/2020	100.00	0.00
29/11/2020	100.00	0.00
30/11/2020	100.00	0.00
01/12/2020	100.00	0.00
02/12/2020	100.00	0.00
03/12/2020	100.00	0.00
04/12/2020	100.00	0.00
05/12/2020	100.00	0.00
06/12/2020	100.00	0.00
07/12/2020	100.00	0.00
08/12/2020	100.00	0.00
09/12/2020	100.00	0.00
10/12/2020	100.00	0.00
11/12/2020	100.00	0.00
12/12/2020	100.00	0.00
13/12/2020	100.00	0.00
14/12/2020	100.00	0.00
15/12/2020	100.00	0.00
16/12/2020	100.00	0.00
17/12/2020	100.00	0.00
18/12/2020	100.00	0.00
19/12/2020	100.00	0.00
20/12/2020	100.00	0.00
21/12/2020	100.00	0.00

22/12/2020	100.00	0.00
23/12/2020	100.00	0.00
24/12/2020	100.00	0.00
25/12/2020	100.00	0.00
26/12/2020	100.00	0.00
27/12/2020	100.00	0.00
28/12/2020	100.00	0.00
29/12/2020	100.00	0.00
30/12/2020	100.00	0.00
31/12/2020	100.00	0.00

Mobile Business & Tablet Business Response times - raw data

Date	Average Response time (AISP)	Average Response time (PISP)
01/10/2020	497	347
02/10/2020	499	328
03/10/2020	497	377
04/10/2020	454	328
05/10/2020	498	336
06/10/2020	484	328
07/10/2020	471	341
08/10/2020	500	339
09/10/2020	487	329
10/10/2020	479	336
11/10/2020	439	331
12/10/2020	496	309
13/10/2020	463	309
14/10/2020	477	349
15/10/2020	491	578
16/10/2020	506	334
17/10/2020	513	346
18/10/2020	459	330
19/10/2020	470	338
20/10/2020	481	298
21/10/2020	495	395
22/10/2020	487	333
23/10/2020	514	369
24/10/2020	495	329
25/10/2020	464	469
26/10/2020	495	353
27/10/2020	495	314
28/10/2020	510	359
29/10/2020	508	357
30/10/2020	497	339
31/10/2020	466	307
01/11/2020	473	325
02/11/2020	481	285
03/11/2020	496	330
04/11/2020	498	336
05/11/2020	488	352

06/11/2020	473	338
07/11/2020	462	294
08/11/2020	501	394
09/11/2020	568	325
10/11/2020	471	313
11/11/2020	472	309
12/11/2020	487	321
13/11/2020	501	324
14/11/2020	464	334
15/11/2020	472	366
16/11/2020	479	329
17/11/2020	490	292
18/11/2020	462	316
19/11/2020	492	309
20/11/2020	498	341
21/11/2020	486	307
22/11/2020	460	332
23/11/2020	493	298
24/11/2020	480	332
25/11/2020	482	335
26/11/2020	489	356
27/11/2020	497	332
28/11/2020	462	337
29/11/2020	447	330
30/11/2020	527	430
01/12/2020	514	338
02/12/2020	488	330
03/12/2020	486	315
04/12/2020	498	335
05/12/2020	471	365
06/12/2020	434	389
07/12/2020	530	384
08/12/2020	475	341
09/12/2020	513	341
10/12/2020	645	338
11/12/2020	500	351
12/12/2020	495	315
13/12/2020	495	345
14/12/2020	493	324
15/12/2020	483	322
16/12/2020	488	338
17/12/2020	502	351
18/12/2020	510	335
19/12/2020	478	298
20/12/2020	561	324
21/12/2020	503	338
22/12/2020	511	339
23/12/2020	504	318
24/12/2020	476	287
25/12/2020	467	343

26/12/2020	459	369
27/12/2020	454	307
28/12/2020	478	305
29/12/2020	455	327
30/12/2020	475	344
31/12/2020	458	302

Business eBanking - migrated to District in March.