

Priority Pass Wholesale Digital

Membership Renewal

Digital Membership Card in Wallet

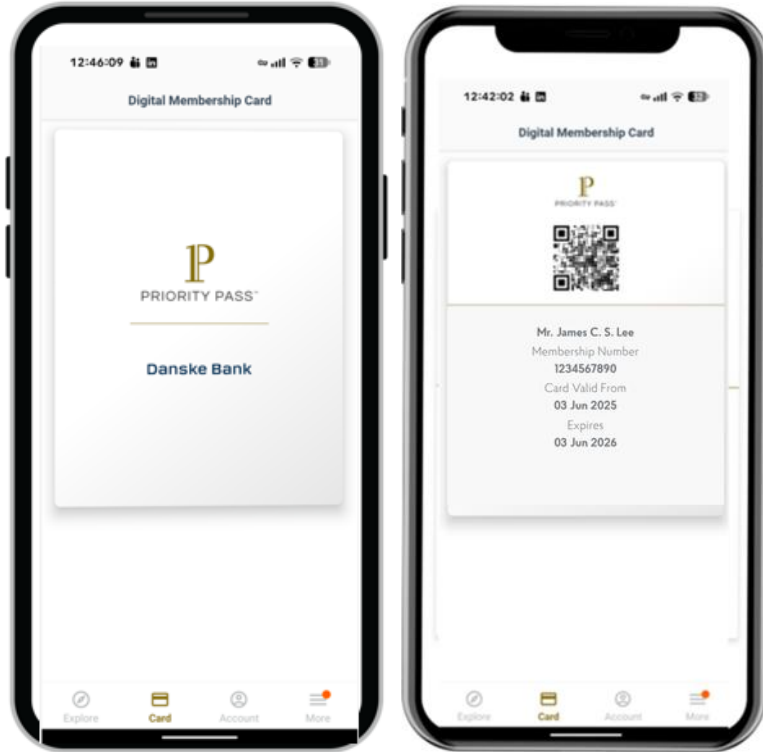
How to add Digital Membership to Wallet



Priority Pass Membership Renewal

Current / Classic Priority Pass app

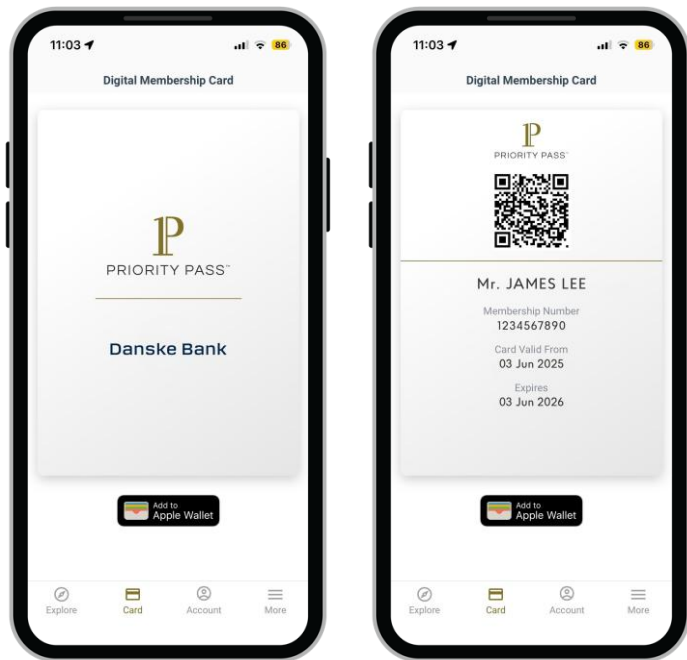
Android – Priority Pass App – Membership Renewal



Android Wallet Current App

- **Membership validity period:** Danske Bank PP memberships show a validity of 12-month period which automatically renews without any interruption to the member's benefit, which means the member can continue to access lounges unless the membership is cancelled by Danske Bank.
- **The membership auto-renews automatically,** typically four to six weeks before the displayed expiry date, with no member action required.
- **During the renewal cycle,** Access to Priority Pass continues, so there is no lapse of the benefit.
- **QR in Wallet** What the member experiences as “expired” is the statically dated Wallet Pass: the QR code is not dynamic, so it stops working until the member logs into the App and re-adds the renewed pass to their Wallet.
- **Please remind the member to check their Digital Membership Card is valid before travel.**

iOS – Priority Pass App – Membership Renewal



iOS Wallet Current App

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Expired Digital Membership Cards

Current / Classic Priority Pass App

Priority Pass App – Android – DMC Expired



Expired DMC in PP App



Android Wallet Current App

- **Why does my Digital Membership in Priority Pass App show a red bar across the QR code? Why does it not work?**

The Digital Membership in App will only display a red bar across the QR code if the membership has been cancelled, is expired or there is outstanding payments on the account.

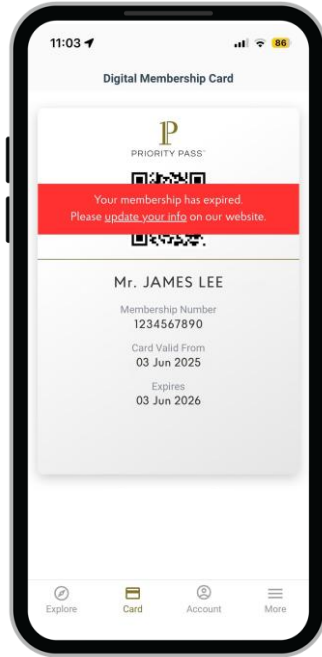
- **Why does the QR stored in my wallet not work? What do I need to do?**

The QR in the Wallet is not dynamic and does not auto renew, so it stops working until the member logs into the App and re-adds the renewed pass to their Wallet. If the member has a valid membership, replacing the QR in the wallet: Please ask the member to log out and re-log into the Priority Pass App and re-add the renewed Priority Pass QR to their Wallet. This restores a working QR code.

Priority Pass App – iOS – DMC Expired



iOS Wallet Current App



Expired DMC in PP App

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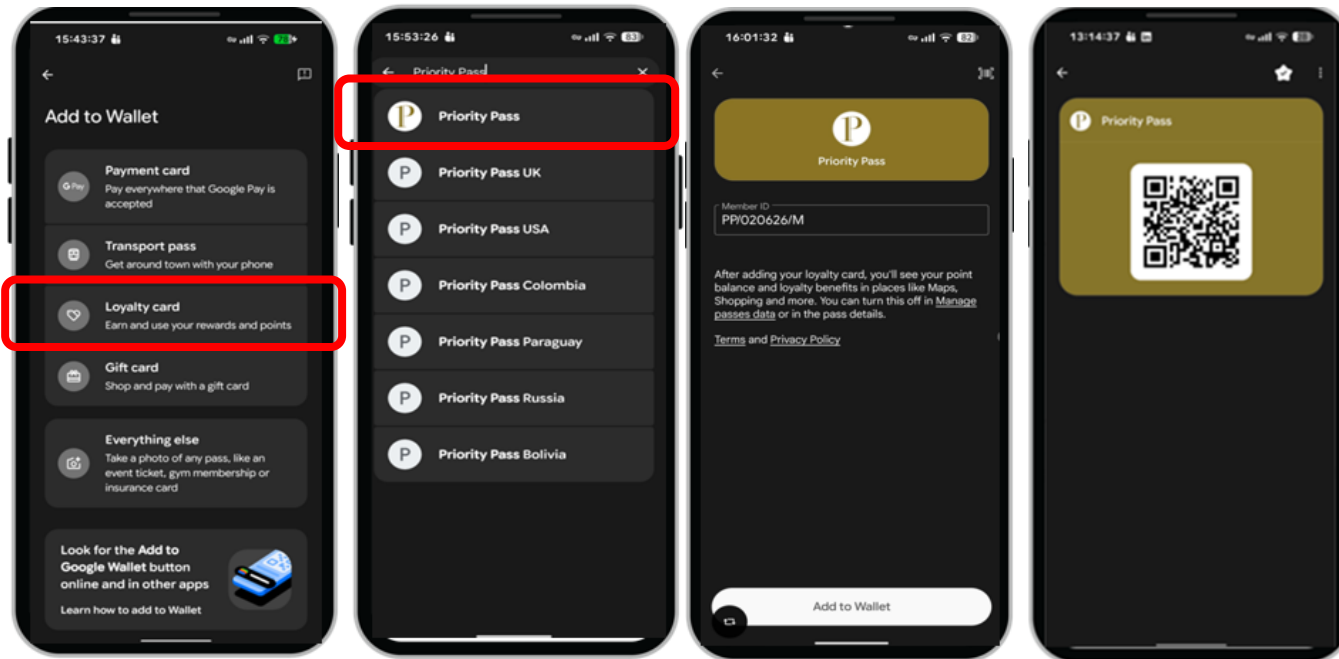
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Android – Priority Pass App

How do I add the Digital Membership to Wallet?

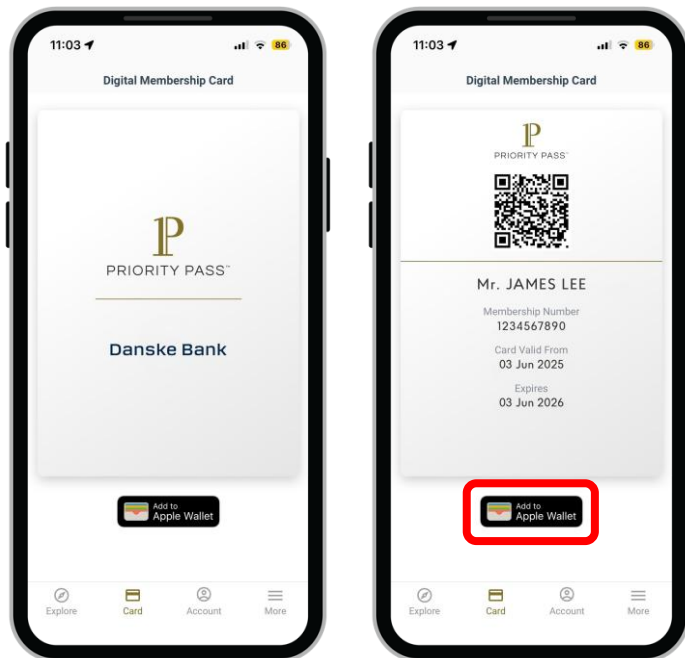


- How do I add the Digital Priority Pass to my wallet?
- Go to your wallet
- Click the + button (other devices may vary)
- Click to add card/QR Code
- Click “Loyalty Card”
- In search bar type “Priority Pass” (top one)
- Scan the QR code using the device with the Digital App (Membership Number entry is not sufficient)
- Then click add to Wallet

*This is an example of adding to Android

iOS – Priority Pass App

How do I add the Digital Membership to Wallet?



iOS Wallet Current App

- **How do I add the Digital Priority Pass to my wallet?**
- Go to your Priority Pass App,
- Open your Digital Membership Card
- Click to “Add”
- Your Priority Pass Digital Membership Card will be added to your Apple Wallet

Thank you

